



QP CODE: 19102408



19102408

Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, OCTOBER 2019**

**Fifth Semester**

Bachelor of Business Administration

**Core Course - BA5CRT27 - INDUSTRIAL RELATIONS**

2017 Admission Onwards

CBB70B1B

Maximum Marks: 80

Time: 3 Hours

**Part A**

*Answer any **ten** questions.*

*Each question carries 2 marks.*

1. Who are the parties in IR system?
2. Write any two characteristics of industrial labour in India?
3. Differentiate between private and public sector employment.
4. What do you understand by employers organisation?
5. Write a short note on ASSOCHAM.
6. What is an industrial dispute?
7. What is meant by go-slow strike?
8. What is meant by gherao?
9. What do you mean by state labour policy?
10. Write a note on adjudication
11. What is meant by collective bargaining?
12. List any two functions of labour welfare officer.

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries 5 marks.*

13. What are the objectives of IR?
14. Explain the features of Indian industrial labour.





15. Explain the objectives of trade union.
16. What are the rights and privileges of a registered trade union?
17. What are the important causes of industrial dispute?
18. Discuss the conditions precedent to retrenchment.
19. Discuss constitution of ILO.
20. Describe the objectives of Workers Participation in Management
21. Write a note on CBWE.

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. What are the causes of poor industrial relations? How it can be improved in the organisation?
23. Discuss the various functions of trade unions.
24. What are the statutory and non statutory measures measures for prevention and settlement of industrial dispute?
25. Briefly explain the various kinds of welfare activities undertaken by employers for the benefits of workers.

(2×15=30)



QP CODE: 19102406



Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, OCTOBER 2019**

**Fifth Semester**

Bachelor of Business Administration

**Complementary Course - BA5CMT25 - INTELLECTUAL PROPERTY RIGHTS AND  
INDUSTRIAL LAWS**

2017 Admission Onwards

CA08681A

Maximum Marks: 80

Time: 3 Hours

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Explain the Administrative remedies in case of infringement of trade mark.
2. Define certification of trade mark.
3. Explain the provisions relating to canteen facility in factories.
4. What is a Calender Year u/s2(bb)of Factories Act?
5. Explain the rules relating to annual leave with wages.
6. Explain the term retrenchment.
7. Define the term lock out.
8. What is confinement as per the sec 2(3) of ESI Act ?
9. Explain the composition of the ESI Standing Committee.
10. Briefly examine District Consumer Protection Councils.
11. Briefly Analyse redressal agencies for consumer disputes.
12. What is the composition of national commission ?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Explain the objectives of patents.





14. Write short note on 'infringement of patent'.
15. Discuss in detail the powers of inspector under Factories Act.
16. Analyse the importance of " certificate of Fitness".
17. Discuss in detail the powers of conciliation officers , boards, courts and tribunals.
18. Explain the provisions regarding adjudication of disputes under ESI Act.
19. What are the benefits offered by the ESI scheme ?
20. Describe the working of district forums under Consumer Protection Act.
21. Describe the working of State Commission under Consumer Protection Act.

(6×5=30)

**Part C**

*Answer any two questions.*

*Each question carries 15 marks.*

22. Define trade mark and explain the procedure for registration of trade mark.
23. State the provisions of Factories Act in ensuring the safety of the workers.
24. Explain the various provisions regarding strikes and lock out in the Industrial Dispute Act.
25. Describe the procedure for the settlement of consumer disputes.

(2×15=30)





QP CODE: 19102407



Reg No : .....  
Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, OCTOBER 2019**

**Fifth Semester**

Bachelor of Business Administration

**Core Course - BA5CRT26 - OPERATIONS MANAGEMENT**

2017 Admission Onwards

E210FE14

Maximum Marks: 80

Time: 3 Hours

**Part A**

*Answer any **ten** questions.*

*Each question carries 2 marks.*

1. Explain the importance of production management
2. How the production system influences the production management?
3. What is a cell in the cellular production system
4. Write a short note on Production Planning.
5. Define Production Control.
6. Enlist four limitation of Production Planning and Control.
7. What is inventory?
8. Mention the formula used to calculate EOQ
9. What is VED analysis?
10. What is man machine chart?
11. What is fixed position layout?
12. How to ensure quality in production?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries 5 marks.*

13. How the 5 P's of production is importance of in management
14. Briefly explain the characteristics of continuous production system?
15. Write a note on pre-requisitis of Production Planning and Control.





16. What are the elements involved in Production Planning and Control?
17. Explain the 5R's of purchasing materials
18. List the advantages of double bin system
19. Explain the benefits of work measurement
20. Discuss the objectives of a good lay out.
21. Explain the concept of JIT

(6×5=30)

**Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. What do you mean by production system? Explain the advantages and disadvantages of different types of production system
23. Explain the meaning, objectives and importance of Production Planning and Control.
24. Narrate how materials management is important to production management by explaining its scope and importance
25. "Work improvement leads to Increased productivity with the best possible use of human, machine and material resources".Elobrate on this statement and discuss

(2×15=30)





QP CODE: 19102404



19102404

Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, OCTOBER 2019**

**Fifth Semester**

Bachelor of Business Administration

**Core Course - BA5CRT21 - ORGANISATIONAL BEHAVIOUR**

2017 Admission Onwards

7129487D

Maximum Marks: 80

Time: 3 Hours

**Part A**

*Answer any **ten** questions.*

*Each question carries 2 marks.*

1. Define the role of ability in bio-graphical characteristics?
2. Define the contingency approach to organizational behaviour?
3. Is there any impact of behaviour and actions in personality?
4. Name the different theories of learning?
5. Discuss the nature of motivation?
6. What are values?
7. Name the most difficult type of conflict?
8. What do you mean by Laissez faire?
9. Why politics is needed in business?
10. Define organisational design?
11. What is organisational development?
12. Define TQM?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries 5 marks.*

13. How can the managers influence the behaviour of employees?
14. What is organisational behaviour? What are the contributing disciplines to OB?





15. Explain the personality traits that have relevance from the point of view of OB?
16. Explain MCGERGOR's Theory X theory Y?
17. Explain the different sources of values?
18. What do you understand by power? Why is power so important to the organisation?
19. What are basic considerations to be kept in mind while designing an organisational structure?
20. What is organisational climate? Discuss its importance in the study of OB?
21. What are the steps involved in managing the planned change?

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. What are the various determinants of OB? Discuss the various role of OB in organisations?
23. Define perception? Discuss the factors affecting perception?
24. Discuss some conflict resolution techniques? What are the strength and weakness of each?
25. What are the functional and dysfunctional consequences of organisational culture?

(2×15=30)







QP CODE: 19102411



19102411

Reg No : .....

Name : .....

**UNDERGRADUATE (CBCS) EXAMINATION, OCTOBER 2019**

**Fifth Semester**

(Offered by the Board of Studies in Computer Science)

**Open Course - CS5OPT02 - COMPUTER FUNDAMENTALS, INTERNET AND MS**

**OFFICE**

2017 Admission Onwards

3C10021D

Maximum Marks: 80

Time: 3 Hours

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What is an analytical engine?
2. List the various technologies used in the first four generations
3. What is PAN?
4. Distinguish between client and server.
5. Distiguish between web server and web browser
6. Define hyperlink.
7. What are quick access toolbar?
8. Explain the use of paragraph spacing in MS-Word.
9. Differentiate between workbook and worksheet in Excel.
10. How to create a new workbook in MS Excel?
11. What is the use of slidesorter option?
12. What is a presentation template?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Give the functional structure of computer and explain.





14. Differentiate between analog and digital computers
15. Discuss about the advantages and disadvantages of Internet
16. Describe about the TCP/IP model with a neat diagram
17. Explain different types of numbering available in MS Word?
18. What are formulas in Excel?
19. Explain any 5 character functions.
20. Explain slide sorter option and slide master option
21. Explain different types of charts in MS Power Point.

(6×5=30)

### **Part C**

*Answer any two questions.*

*Each question carries 15 marks.*

22. Explain about types and functions of an operating system. Write an essay on the generation of computers.
23. Explain different features of MS-Word 2013.
24. What is the use of charts and Graphs in excel? How to add charts in Excel ? Explain different types of charts and its subtypes?
25. Explain different steps to create an attractive presentation whose slide transition is on mouse click , but all the components in slides appears automatically?

(2×15=30)





QP CODE: 19102405



Reg No : .....

Name : .....

**BBA/BBM DEGREE (CBCS ) EXAMINATION, OCTOBER 2019**

**Fifth Semester**

**Core Course - BA5CRT23 - ENVIRONMENT SCIENCE AND HUMAN RIGHTS**

(Common to Bachelor of Business Management, Bachelor of Business Administration)

2017 Admission Onwards

7CC47CC1

Maximum Marks: 80

Time: 3 Hours

**Part A**

*Answer any **ten** questions.*

*Each question carries 2 marks.*

1. Highlight the importance of water as a natural resource.
2. Explain the various functions of soil.
3. How is food chain different from food web?
4. Explain IUCN
5. What is thermal pollution?
6. what is recycling ?
7. Define pollutant.
8. Explain the major components of environment?
9. Explain the purposes of Green Business?
10. What is green entrepreneurship?
11. What is ICCPR?
12. Write a short note about UN secretariat.

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries 5 marks.*

13. Explain the effects of timber extraction.
14. Explain the effects of Mining.





15. Give a note on rain water harvesting.
16. Give a note on nuclear accidents and holocaust
17. Explain the corporate responsibilities of business towards the environmental issues
18. Give some suggestions to make your business environment friendly
19. Point out the main differences between traditional business and green business?
20. Critically evaluate the prisoners' rights in various laws.
21. Write a short note on the powers of National human Right Commission.

(6×5=30)

**Part C**

*Answer any two questions.*

*Each question carries 15 marks.*

22. Discuss the role of unconventional sources of energy in ensuring a sustainable environment.
23. Write an essay on disaster management : floods , earthquakes , landslides ,Cyclone.
24. Explain green entrepreneurship. What are the challenges faced by the green entrepreneurs in India?
25. Critically evaluate the role Indian constitution in preserving human rights

(2×15=30)

